



GENERAL DATA PROTECTION REGULATION

In line with new Data Protection regulations we have a duty to safeguard personal information and notify you about how your information is used.

This Privacy Notice is to provide a description of the way NRP Car Parking Limited collects and processes personal information. The processing of your data is necessary under the contractual arrangements in place with you and there is a legitimate interest to do so, in addition to legal obligations.

WHAT WE DO:

NRP Car Parking Limited is an operator of car parks.

REASONS/PURPOSES FOR PROCESSING INFORMATION:

We process personal information to enable us

- To carry out our obligations & duties to you
- To enable us to supply you with services & information requested
- For security and health & safety compliance
- To monitor entry and exit on our car parks to confirm compliance with the terms and conditions of parking. We are entitled to:
 - a) Pursue a motorist for an unpaid parking tariff
 - b) Pursue a motorist for an unpaid parking charge
 - c) Ensure safety and security and help deter/prevent criminal activity

HOW WE COLLECT INFORMATION

ANPR and CCTV car park cameras

TYPE/CLASSES OF INFORMATION PROCESSED

We process information relevant to the above reasons/purposes. This may include:

- Personal details
- Images of vehicles, occupants and bystanders and vehicle registration number, other vehicle details.

WHO THE INFORMATION IS PROCESSED ABOUT

We process personal information about:

- Vehicle drivers, occupants and bystanders and registered keepers of vehicles

RETENTION OF DATA

We only retain data for as long as is necessary for us to fulfil our obligations under our contract with you, or to comply with legal obligations such as HMRC requirements, Health & Safety requirements, etc. All data is held securely. Compliant users of our car parks will have their data erased after 3 months. If you have paid a Parking Charge Notice within 28 days of receipt, then your personal data will not be retained for longer than 3 months. After the 28 days your data will be held for sufficient time to enable the fee to be settled and resolve any dispute. This will normally be for less than 6 years. All redundant data is deleted securely.

HOW YOUR INFORMATION WILL BE SHARED

We sometimes need to share the information we process with you and with other organisations. Where this is necessary, we are required to comply with all aspects of the Data Protection Act 2018. Below is a description of the types of organisations we may need to share some of the personal information we process with for one or more reasons.

Where necessary or required we share information with:

- Police forces
- Debt collection and tracing agencies
- Solicitors and high court officers / bailiffs
- Suppliers of other goods or services, e.g. insurance brokers
- Payment facilitators
- External software providers
- Providers of private parking enforcement management services and products
- The DVLA
- The Independent Appeals Services (IAS) and/or the International Parking Committee (IPC)

We will not transfer your personal data out of the EU.

CHANGES TO OUR PRIVACY NOTICE

From time to time we may amend the way in which we process personal data. This may lead to changes in how we collect and/or use your personal information. We may amend the terms of this Privacy Notice at any time.

YOUR RIGHTS

You have the right at any time to

- Ask for a copy of the information about you held by us
- Request us to correct any inaccuracies in your information
- Make a request to us to delete what personal data of yours we hold.

CONTACT

If you have any concerns about how your data is processed or wish to exercise any of your rights you can contact our Data Protection Officer by email at dpo@nrpcarpark.co.uk